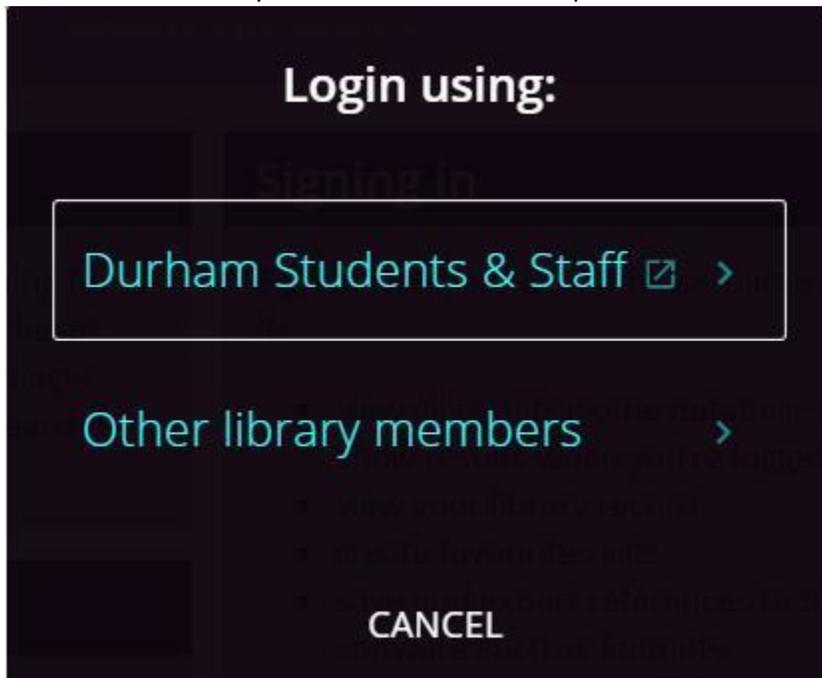


Visitors – Viewing Your Library Account

These instructions are for visitors who wish to access their online library account. For details on how to pay library charges, please see: <https://libanswers.durham.ac.uk/faq/279060>.

To access the 'My Library Card' section of Discover, visitors will need use their e-mail address and a password.

1. Click on "Other library members" - the second option shown below.



2. Select Forgot Password?

3. Enter your email address (the one used to register with the Library) in the second box shown below.



Sign In

Please enter your primary identifier or registered email address below

Or

4. You should now get an e-mail allowing you to set a new password, which you can use to log in each time you visit the site.
5. If you have already completed this process and have forgotten your password, simply complete the process again.